



OFFICE OF THE PRIME MINISTER

LOCAL GOVERNMENT MANAGEMENT OF SERVICE DELIVERY (LGMSD)

2024 RESULTS



**RWAMPARA DISTRICT
LOCAL
GOVERNMENT**

21st August, 2025



Presentation Outline

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Overview of the LGMSD 2024 Performance Assessment Process

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Detailed Review of the Individual LGMSD 2024 report

Background

of IGFT Reforms:

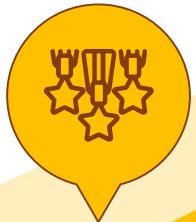
increase adequacy, and
improve equity & efficiency of
financing for effective
service delivery

Intergovernmental Fiscal
Transfer Reforms (IGFTR)
started in FY 2015/16

Local Government
Performance Assessment
(LGPA) revived in 2017.

Manual revised in 2020;
refocused as the LGMSD
Performance Assessment

Manual revised in 2024; focus on Outcome/Result and
Investment Management Process



MSD PA Goal & Objectives

L:

Promote effective behavior, systems and procedures in order to improve Local Government Administration and Service Delivery.



OBJECTIVE 01:

Incentivize and promote good practice in administration, resource management, accountability and Service Delivery



OBJECTIVE 02:

Identification of Local Government functional capacity gaps and needs for performance improvement



OBJECTIVE 03:

Contribute to general Monitoring and Evaluation system in Local Governments for making management decisions

MSD PA Scope and Methodology

	Scope	No. Assessed	Assessed Areas	Assessment Method
Level 2)	District Local Gov'ts	135	Infrastructure assets, Education, Health, Water & Sanitation, Micro-Scale Irrigation and Production	Independent Assessments by IVA firms
	Cities	10		
	Municipal Councils	31		
Level 1)	All Sub-Counties, Town Councils & Municipal & City Divisions (except KCCA)	2,125	PDM Structures, Planning & Budgeting, OSR, HRM, PHC services, Primary Education, Production, etc	LG Statistical Assessments by firms
Level 1)	All Local Governments	176	Primary Schools and Health Facilities (HC IIIIs and IVs)	LG Statistical Assessments by firms
Level 3)	Line MDAs (OPM, MoFPED, MoLG, MoES, MoH, MoWE, MAAIF, MoWT, OAG, PPDA & NEMA)	11	Disbursement Linked Indicators by the World Bank	IVA firms

Highlights of changes in the Manual



Guiding principle:

Incentivize delivery of quality & usable visible outputs; as well as delivering quality, accessible and efficient service outcomes under Education, Health, Water & Sanitation, MSI and Production

Focus of amendments:

- More emphasis on outcomes/results for both services and a
- Reducing number of indicators to give them more weight
- Process indicators are only those with great impact on service delivery
- Graduating indicators that were consistently met by all LGs
- Raising the bar - Forfeiture principle on indicator scores
- More objective and comprehensive assessment approach
 - Period spent in each LG (3 days instead of 2)
 - Expanded scope of sampling and field verification
 - Grievance handling module introduced on OPAMS

Changes in Assessment structure

2020 Assessment Manual

Minimum Conditions:

- Seen as core performance indicators
- Focused on key bottlenecks for service delivery and safeguards management.
- Max Score: 100

Performance Measures:

- Departmental assessments
- Used to evaluate service delivery
- Max Score: 100

New Assessment Manual 2024

- **Outcome/Result (Max Score: 40)**
 - Quality
 - Usable
 - Access
 - Efficiency
- **Investment Management Process (Max Score: 60)**
 - Human Resource
 - Planning and Budgeting
 - Procurement
 - Contract Management
 - Management and functionality of amenities
 - Effective Mobilisation & Management of financial resources
 - Environment and Social Safeguards
 - Transparency, Oversight and Support

MSD Level 2 Assessment Framework



Objective:

Intivise LGs to deliver quality/usable infrastructure & services



Assessor:

Contracted Assessment & IVA Firms



Data collection method:

Secondary data, Document review, KIIs & Field verification (Oct – Dec)



Quality Assurance:

Task Force Spot-check on LGs with Grievances and/or outlier scores

Impact of results on HLG Development Grants



structure

of all Devt Grants (DDEG, Educ, Health, Water & MSI)



Education

Size of Educ Devt Grant (and later, Educ Mngt Services Grant)



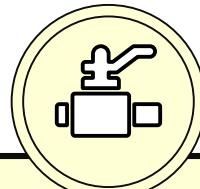
Health

Size of Health Devt Grant (and later, Health Mngt Services Grant)



Water & San

Size of Water Devt Grant (and later, Rural Water Recurr. Grant)



MSI

Size of MSI Grant



Product

Later, size of Production Extension Grants

Score distribution across Assessment Areas						
Outcome Area	Visible Outputs/ Infrastructure Projects (Score: 100)	Education (Score: 100)	Health (Score: 100)	Water (Score: 100)	MSI (Score: 100)	Productivity (Score: 100)
Policy	30	8	12	10	10	20
Resource	10	20	22	20	20	20
Planning & budgeting	12	6	10	10	10	10
Management	8	20	20	10	10	20
Asset management	6	18	10	10	10	10
Performance & functionality	10	14	10	10	10	10
Stakeholder engagement	12	10	10	10	20	10
Information & Management	8	8	10	10	20	10
Social resources	8	8	6	10	10	10
Environmental and Social	8	8	10	10	10	10
Accountability and	6	14	10	20	20	10
Transparency, oversight and	10	10	10	10	10	10

Key Activities



Raising awareness (July – Sept 2025)

- Distribute Manuals
- PM circular/letter
- Orientation: MDAs, LGs
- Training of Assessors
- Publication of schedule



Quality assurance (Oct – Dec 2025)

- PA TF spot checks
- Load on OPAMS
- Issues address issues
- PM validates: 10 days



Data collection (Sept – Dec 2025)

- Standardized checklists
- Secondary data: MDAs
- Entry & Exit meetings
- KIIs with HoDs
- Field work: Sampling



Reports from Firms (Oct – Dec 2025)

- Internal quality control at firm level
- Upload onto OPAMS
- Validation by Task Force



Grievance Redressal (Oct 2025 – Jan 2026)

- LGs review Draft report
- Grievances raised within five days
- IVA & OPM review
- Assessors review reports



Final Approval (Jan 2026)

- Regional Synthesis & Process Reports
- National Synthesis Report by OPM
- Presentation to FDTC



Use of Results (Feb – May 2026)

- Results inform allocation of Devt Grants before issuance of BCC2 (in February)
- Developing PIPs

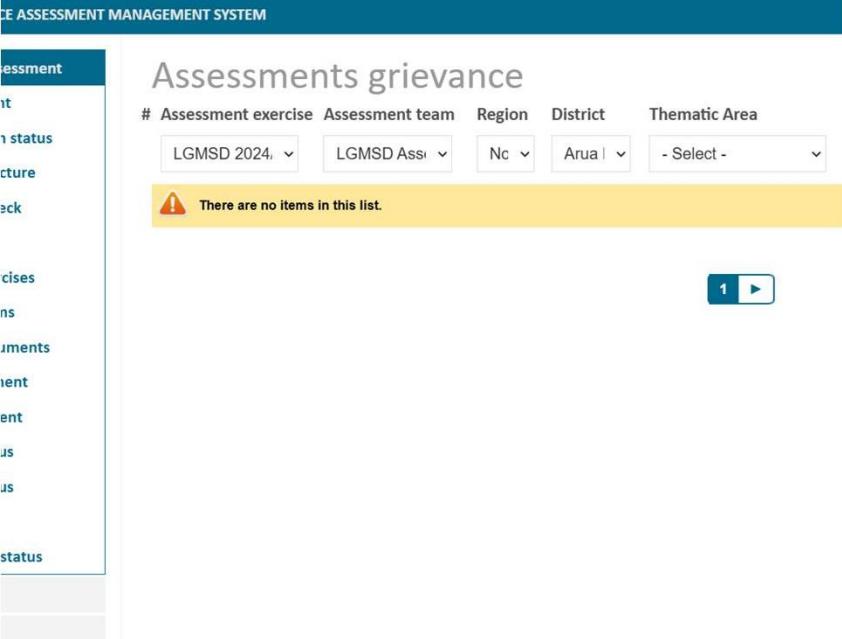


Dissemination (June – July 2026)

- National level dissemination
- Dissemination to LGs (Political leaders, RD & LLG AOs)

Grievance Redress

OPAMS



- LGs reviewed their draft reports on OPAMS and raised grievances (where any) within five days.
- IVA reviewed issues and recommended Assessor action
- OPM considered recommendation and guided Assessor
- Assessors took action and resubmitted report on OPAMS

LGs that raised grievances:

Sheema, Rwampara, Kanungu, Kamwenge, Adjumani, Agago, Kyanja, Nakapiripirit, Nwoya, Omoro, Terego, Bududa, Busia, Luwero and Municipal Councils of Mityana and Mubende respectively.

Grievances raised & Action taken:

Issue	IVA recommendation	OPM recommendation	Action taken

Computation of Composite Scores- LGMSD 2024

Composite scores for Education, Health, Water & Sanitation, MSI and Production are impacted by the score under Infrastructure assets

For Education, Health, Water & Sanitation, MSI and Production:

Composite score = Average of Performance Area Score & Infrastructure Assets Score

For Water & Sanitation:

Composite score = (0.6 x Performance Area Score) + (0.4 x Infrastructure Assets Score)

For Overall LG Score:

Overall LG Score = Average of Composite Scores for the 6 Performance Areas

COMPUTATION OF FINAL LOCAL GOVERNMENT SCORES													
OPAMS SCORES						FINAL SCORES IN REPORT							
Infrastructure Assets	Education Services	Health Services	Water & Sanitation Services	MSI Services	Production Services	Infrastructure Assets	Education Services	Health Services	Water & Sanitation Services	MSI Services	Production Services	Overall LG Score	
Y1	X1	X2	X3	X4	X5	Y1	Average (Y1,X1)	Average (Y1,X2)	Sum (0.4*Y1,0.6*X3)	Average (Y1,X4)	Average (X5)	Overall LG Score	
68	52	57	93	67	72	68	60	62.5	83	67.5	76.5	Overall LG Score	
62	76	63	N/A	N/A	84	62	69	62.5	N/A	N/A	70.5	Overall LG Score	

Grant allocation based on results – LGMSD 2024

Grant	Basic Formula (%)	Visible Outputs/ Infrastructure Projects (%)	Education (%)	Health (%)	Water (%)	MSI (%)	Prod (%)
DDEG - LG Grant	50%	50%					
al DDEG (Non-Dev)	50%	50%					
Dev (Formerly SFG)		50%	50%				
Dev Grant		50%		50%			
Water & Sanitation Grant	50%	20%				30%	
ant	25%	75%					

Amendment to allocation criteria

Under Education, 100% of the grant was allocated using the LGMSD results; rather than the 50%

Basic Formula, 50% Performance results (as per the manual)

Under MSI, 25% of the Grant was based on Basic formula, and 75% based on primarily on the

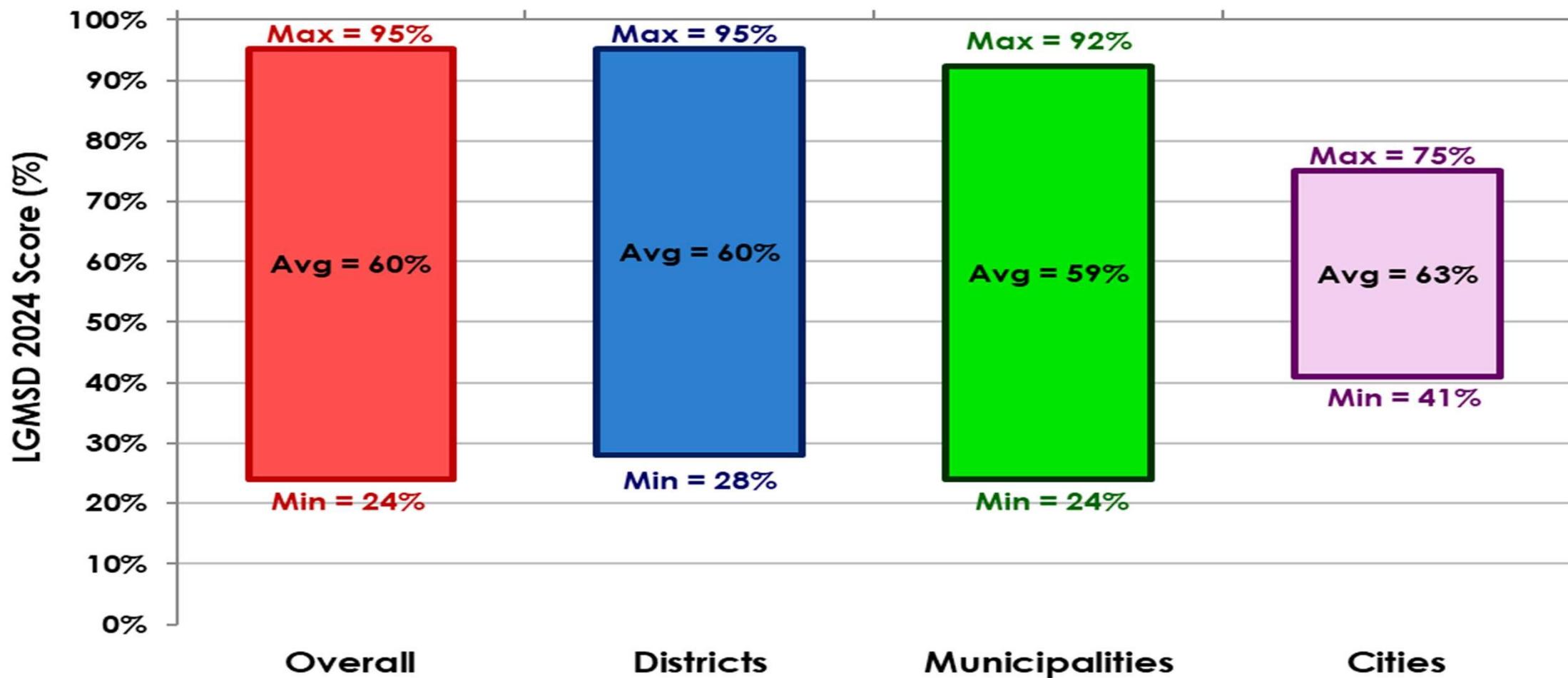
number of installations within each district (2025/26) focuses on the sustainability of the investme

nt established under UGIFT-I)

Performance Trends in performance (last 2 Yrs) – Rwampara DLG

Category of Assessment	LGMSD Score		LGMSD Rank		Trend Based on Rank
	2023	2024	2023	2024	
Overall Score & Ranking	50%	65.5%	112	67	
Water Outputs/Infrastructure	47%	62.0%	109	60	
2023 ranking based on "scutting"					
Education Service Outcome	71%	62.5%	74	81	
Health Service Outcome	60%	72.5%	72	42	
Other Service Outcome	51%	62.0%	83	78	
Large-Scale Irrigation	23%	67.0%	96	48	
Production Service Outcome	N/A	67.0%	N/A	63	N/A

Parity of scores across all LGs



Notably wide variance in scores between best and worst DLGs across the country. Rwampara DLG's score of 65.50% was slightly **above the national average**, thus need for more efforts.



OFFICE OF THE PRIME MINISTER

LOWER LOCAL
GOVERNMENT
PERFORMANCE
ASSESSMENT MANUAL

MAY, 2022

LOWER LOCAL GOVERNMENT PERFORMANCE ASSESSMENT 2024 RESULTS

Schedule of LLG 2025 activities

Planning/Scheduling of LLG 2025 Activities...Cont'd

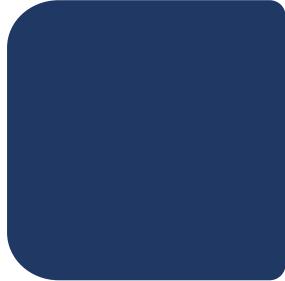
Scores for LLGs under Rwampara DLG – LGMSD 2024								
Rank	LLG	Score 2023	Score 2024	Rank	LLG	Score 2023	Score 2024	Score 2024
1	Kinoni Town Council	100%	100%	3	Ndeija Subcounty	91%	97%	97%
2	Rugando Subcounty	100%	98%	6	Buteraniro-Nyeihanga Town Council	94%	95%	95%
3	Bugamba Subcounty	97%	97%	6	Mwizi Subcounty	90%	95%	95%
3	Rweibogo - Kibingo Town Council	97%	97%	8	Kabura Town Council	83%	93%	93%

IVA-Credibility assessment for Rwampara DLG 2023

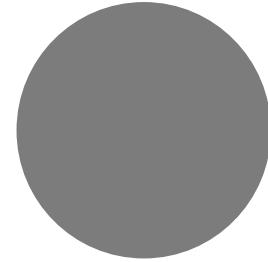
Sampled LLG	LG Score	IVA Score	Variance	Rating
Mwizi Subcounty	95%	97%	-2	Credible
Kinoni Town Council	100%	100%	0	Credible
Ndeija Subcounty	97%	97%	0	Credible
Rugando Subcounty	98%	98%	0	Credible

LLG results were rated credible if the deviation/variance for all the samples fell within +/- 10%

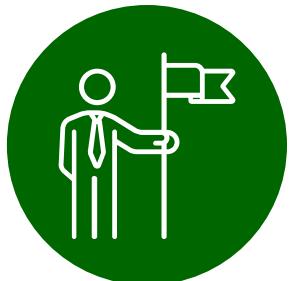
ext steps



Hold Joint Political-Technical meeting to review (in detail) the individual DLG 2024 report



Review of LLG Assessment Manual...this FY



LLGs develop & implement PIPs for Depts, LLGs & Facilities



Start the 2025 LLG assessment...using the old Manual



Line MDAs develop and implement specific/thematic PIs

Web access to LGMSD 2024 reports

Detailed HLG reports can be accessed on the Online Performance Assessment Management System (OPAM)

Web address: <https://opams.opm.go.ug/login>

Login details:

Username: Lgmsdguest@opams.opm.go.ug

Password: OPMGuest@2024

Select “Performance Assessment” → Select “Region” →
Select “District” → Click on the PDF icon



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LOCAL GOVERNMENT
MANAGEMENT OF SERVICE
DELIVERY PERFORMANCE
ASSESSMENT MANUAL

SEPTEMBER 2024

Thank You!